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UMASS/AMHERST
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MUNICIPAL ACCESS SURVEY

Massachusetts Office of Handicapped Affairs June 1989

The survey was initially distributed to municipal commissions/committees/offices of handicapped affairs at regional meetings in October and November of 1988. In December the survey was mailed to commissions/committees/offices that were not at the meetings and to city/town clerks or managers in municipalities that do not have a formal organization working on disability issues. None of the information has been verified by the Office of Handicapped Affairs.

Please note the following before reviewing the survey:

SEMI

The building is partially accessible, e.g., A person in a wheelchair could get in the building, but there are no accessible restrooms.

* AN ASTERISK

Access improvements are being planned for these facilities.

SOME

In communities where there is more than one building (3 libraries or 5 elementary schools), at least one is accessible.

NA

Not Applicable, e.g., no library in town, no curbs for curb cuts.

BLANK (Nothing in the space)

No response on the survey form or no survey sent back.

TDD

Telecommunication Device for the Deaf, allows people who are deaf to communicate via the telephone.

** The question was the following: "Do either of these meetings provide sign language interpreters for the deaf or assistive listening devices for the hard of hearing upon request?" Many who responded 'no' indicated that they had never had requests.

June 1989

OFFICE OF HANDICAPPED AFFAIRS

ACCESSIBILITY SURVEY STATISTICS

OF 351 MUNICIPALITIES, 248 HAVE RESPONDED

Municipalities-Handicapped Commissions

351 applicable municipalities

yes	106	30%
no	245	70%
Totals	351	100%

City/Town Hall-Accessible

248 applicable municipalities

yes	109	44%
no	54	22% *
semi	85	34% *
no response	0	0%
Totals	248	100%

*16% of these municipalities have plans for full access underway

Library(s)-Accessible

245 applicable municipalities

yes	98	40%
no	83	34% *
semi	39	16% *
some	20	8% *
no response	5	2%
Totals	245	100%

*13% of these municipalities have plans for full access underway

Police Department-Accessible

234 applicable municipalities

yes	130	56%
no	76	32% *
semi	27	12% *
no response	1	0%
Totals	234	100%

*13% of these municipalities have plans for full access underway

Elementary School(s)-Accessible

239 applicable municipalities

yes	137	57%
no	18	7% *
semi	19	8% *
some	62	26% *
no response	3	2%
Totals	239	100%

*5% of these municipalities have plans for full access underway

High School(s)-Accessible

203 applicable municipalities

yes	159	78%
no	3	2% *
semi	28	14% *
some	7	3% *
no response	6	3%
Totals	203	100%

*13% of these municipalities have plans for full access underway

Town Meeting-Accessible Location

225 applicable municipalities

yes	194	86%
no	29	13%
no response	2	1%
Totals	225	100%

If No, Accessible Location on Request

29 applicable municipalities

yes	15	52%
no	13	45%
no response	1	3%
Totals	29	100%

Selectmen, City Council Meetings, Accessible Location

247 applicable municipalities

yes	143	58%
no	72	29%
semi	30	12%
no response	2	1%
Totals	247	100%

If No, Accessible Location on Request

72 applicable municipalities

yes	60	83%
no	12	17%
no response	0	0%
Totals	72	100%

Meetings Provide Interpreters, ALD's Upon Request

247 applicable municipalities

yes	33	14%
no	213	86% *
no response	1	0%
Totals	247	100%

*Many have never been asked

Police Dept.-TDD

246 applicable municipalities

yes	73	30%
no	165	67%
no response	8	3%
Totals	246	100%

Fire Dept.-TDD

246 applicable municipalities

yes	56	23%
no	180	73%
no response	10	4%
Totals	246	100%

HP By-Law/Ordinance

244 applicable municipalities

yes	148	61%
no	91	37%
no response	5	2%
Totals	244	100%

w Well Enforced

148 applicable municipalities

not at all	1	1%
fairly well	50	34%
very well	86	58%
no response	11	7%
Totals	148	100%

Transportation Program for Residents with Disabilities

245 applicable municipalities

yes	165	67%
no	69	28%
no response	11	5%
Totals	245	100%

Library-Materials for Visually Impaired

245 applicable municipalities

yes	209	85%
no	15	6%
no response	21	9%
Totals	245	100%

Curbcut Program

210 applicable municipalities

yes	111	53%
no	85	40%
no response	14	7%
Totals	210	100%

MUNICIPALITY	Commission on Handicapped Affairs	City/Town Hall Accessible	Library(s) Accessible	Police Department Accessible	Elementary School(s) Accessible	High School(s) Accessible	Town Meeting Accessible Location	Move Upon Request	Selectmens/C.C. Meet In Accessible Place	Move Upon Request	Sign Interpreters/ ALDs Upon Request**	Fire Depart. Has TDD	Police Depart. /TDD	HP Parking Ordinance/By-law	Well Enforced	Library Books on Tape or Large Print	Transportation Program for Disabled	Curb Cut Program
ABINGTON	NO	NO	NO	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	NO	NO
ACTON	YES	YES	SOME	YES	YES	YES	YES	NA	YES	NA	NO	YES	NO	YES	WELL	YES	YES	NO
ACUSHNET	NO																	
ADAMS	NO	NO	NO	NO	YES	YES	YES	NA	NO		NO	YES	NO	NO	NA		YES	NO
AGAWAM	NO	SEMI	YES	YES	YES	YES	SOME	YES	NA	YES	NA	NO	NO	YES	WELL	YES	YES	YES
ALFORD	NO	YES	NO	YES	YES		YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	NO	NA
AMESBURY	NO																	
AMHERST	YES	NO	SOME	SEMI	YES	SEMI	YES	NA	NO	YES	YES	YES	YES	NO	NA	YES	YES	NO
ANDOVER	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES	VERY	YES	YES	YES
ARLINGTON	NO	YES	YES	YES	YES	YES	YES	NA	NO		NO	NO	NO	YES	WELL	YES	YES	YES
ASHBURNHAM	YES	NO	SOME	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	YES	YES
ASHBY	NO	NO	NO	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	NO	NO
ASHFIELD	NO	SEMI*	NO*	SEMI	SEMI	YES	YES	NA	SEMI	YES	NO	NO	NO	NO	NA	YES	YES	NO
ASHLAND	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
ATHOL	NO																	
ATTLEBORO	NO																	
AUBURN	YES	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	NO	YES	VERY	YES	NO	
AVON	NO	YES	SEMI	SEMI	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES		YES	NO	YES
AYER	NO																	
BARNSTABLE	YES																	
BARRE	NO																	
BECKET	NO	SEMI*	SEMI	NO	YES	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	SOME	NO
BEDFORD	YES	YES	SEMI	YES	YES	YES	YES	NA	YES	YES	NO	NO	NO	NO	NA	YES	YES	YES
BELCHERTOWN	NO	YES	NO	YES	SOME	YES	YES	NA	YES	NA	NO	NO	YES	NO	NA	YES	YES	YES
BELLINGHAM	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES	VERY	YES	YES	YES
BELMONT	NO	YES	SOME	YES	YES	YES	YES	NA	SEMI		NO	NO	NO		NA	YES	YES	YES
BERKLEY	NO	NO*	NO	NO	YES		YES	NA	NO		NO	NO	NO	YES		YES	NO	NA
BERLIN	NO	NO	NO	NO	YES	YES	NO	YES	NO	YES	NO	NO	NO	NO	NA	YES	YES	YES
BERNARDSTON	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NA
BEVERLY	YES	SEMI	NO	NO	SEMI	SEMI	NA	NA		NO	NO	NO	YES	YES	WELL	YES	NO	YES
BILLERICA	YES	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	NO	YES	WELL	YES	YES	YES
BLACKSTONE	NO	YES	YES	NO	SOME	YES	YES	NA	YES	NA	NO	YES	YES	YES	VERY	YES	YES	YES
BLANDFORD	NO																	
BOLTON	NO																	

A C C E S S

S U R V E Y

Massachusetts Office of Handicapped Affairs

June 1989

MUNICIPALITY	Commission on Handicapped Affairs	City/Town Hall Accessible	Library(s) Accessible	Police Department Accessible	Elementary School(s) Accessible	High School(s) Accessible	Town Meeting Accessible Location	Move Upon Request	Selectmens/C.C. Mee Accessible Plac	Move Upon Request	Sign Interpreters/ ALDs Upon Request*	Fire Depart. Has TDD	Police Depart. /TDD	HP Parking Ordinance/By-law	Well Enforced	Library Books on Tape or Large Print	Transportation Program for Disabled	Curb Cut Program
BOSTON	YES	SEMI	SEMI	YES	SOME	SOME	NA	NA	SEMI	YES	YES	YES	YES	YES	VERY	YES	YES	YES
BOURNE	YES	YES	YES	YES	SOME	SEMI*	YES	NA	YES	NA	YES	YES	YES	YES		YES	YES	
BOXBOROUGH	NO	YES	SEMI	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	YES
BOXFORD	NO	YES	YES	NO	SOME	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	NO	NO
BOYLSTON	NO	NO	NO	NO	YES	SEMI	YES	NA	NO		NO	NO	NO	YES	VERY	YES	YES	NO
BRAINTREE	YES	SEMI*	SEMI	YES	SOME	YES	YES	NA	NO	YES	YES	YES	YES	YES	WELL	YES	NO	
BREWSTER	YES	YES	SEMI*	YES	YES	NA	YES	NA	YES	NA	NO	YES	YES	NO	NA	YES	YES	NO
BRIDGEWATER	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES	VERY	YES	YES	YES
BRIMFIELD	NO																	
BROCKTON	YES	SEMI	SEMI	YES	YES	YES	NA	NA	YES	NA	YES	YES	NO	YES	WELL	YES	YES	YES
BROOKFIELD	NO																	
BROOKLINE	YES	YES	SEMI	YES	SEMI	YES	YES	NO	YES	NA	NO	YES	NO	YES		YES	YES	YES
BUCKLAND	NO																	
BURLINGTON	NO																	
CAMBRIDGE	YES	YES	SEMI*	YES	YES	SEMI*	NA	NA	YES	NA	YES	YES	YES	YES	VERY	YES	YES	YES
CANTON	NO																	
CARLISLE	NO	SEMI	YES	YES	YES		YES	NA	SEMI		NO	NO	NO	NO	NA	YES	NO	NO
CARVER	NO																	
CHARLEMONT	NO	NO	NO	NO	YES	YES	YES	NA	NO		YES	NO	NO	NO	NA	YES	YES	NO
CHARLTON	NO	SEMI	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	YES
CHATHAM	YES																	
CHELMSFORD	YES	YES	NO	NO	YES	YES	YES	NA	YES	NA	NO	YES	NO	YES	VERY	YES	YES	NO
CHELSEA	NO																	
CHESHIRE	NO	NO	NO	YES	SEMI	YES	NO	NO	NO		NO	NO	NO	NO	NA	YES	NO	YES
CHESTER	NO																	
CHESTERFIED	NO	NO	NO	NO	NO	NA	NO	YES	NO	YES	NO	NO	NO	YES	WELL	YES	YES	NO
CHICOPEE	NO																	
CHILMARK	NO	YES	NO*	NO	YES	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NA
CLARKSBURG	NO	YES	YES	YES	YES	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA		YES	NO
CLINTON	YES	SEMI	SEMI*	NO	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA		SOME	YES
COHASSET	YES																	
COLRAIN	NO	NO	NO	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	NA	NA	YES	YES	NA
CONCORD	NO																	
CONWAY	NO																	

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CUMMINGTON	NO																	
DALTON	NO	NO	YES	NO	YES	YES	YES	NA	SEMI	NA	NO	NO	YES	YES	VERY	YES	YES	YES
DANVERS	YES	YES	YES	YES	SOME	YES	YES	NA	YES	NA	NO	YES	YES	YES	WELL	YES	YES	YES
DARTMOUTH	NO	YES	SOME	YES	SOME	YES	YES	NA	YES	NA	NO	YES	NO	YES	WELL	YES	YES	YES
DEDHAM	NO	SEMI	NO	YES	SOME	YES	YES	NA	NO	YES	NO	YES	YES	YES	VERY	YES	NO	NO
DEERFIELD	NO	NO*	NO	NO*	YES	YES	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	NO	NO
DENNIS	YES	NO	NO	SEMI	YES	YES	YES	NA	NO	YES	YES	YES	YES	YES	WELL		YES	NO
DIGHTON	YES	YES	NO	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	NO	NA
DOUGLAS	NO	NO	NO	NO	YES	YES	YES	NA	NO		NO	NO	NO	NO	NA		YES	NO
DOVER	NO	YES	YES	YES	YES	YES	YES	NA	SEMI	YES	NO	NO	NO	YES	WELL	YES	NO	NO
DRACUT	NO	YES	YES	YES	YES	SOME	YES	NA	NO	YES	NO	YES	YES	YES	VERY	NA	SOME	YES
DUDLEY	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	
DUNSTABLE	NO	YES					YES	NA	SEMI	NA	NO	NO	NO	NO	NA		SOME	NA
DUXBURY	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	YES	NO	YES	NO	NA	YES	NO	YES
EAST BRIDGEWATER	YES	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	
EAST BROOKFIELD	NO	YES	YES	NO	SOME	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
EAST LONGMEADOW	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES		YES	YES	YES
EASTHAM	NO	SEMI	YES	NO	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
EASTHAMPTON	NO	NO	NO	NO	SOME	YES	YES	NA	YES	NA	NO	YES	YES	NO	NA	SOME	YES	NO
EASTON	YES																	
EDGARTOWN	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	YES
EGREMONT	NO	YES	SEMI	YES	SEMI	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
ERVING	YES	SEMI	YES	YES	YES	NA	YES	NA	NO	YES	NO	NO	NO	YES	WELL	YES	YES	NO
ESSEX	NO	NO	NO	NO	YES	NA	YES	NA	NO		NO	NO	NO	NO	NA	YES	YES	NA
EVERETT	YES																	
FAIRHAVEN	NO	YES	SEMI	NO	SOME	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	YES
FALL RIVER	NO																	
FALMOUTH	YES																	
FITCHBURG	NO	YES	YES	YES	YES	YES	NA	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
FLORIDA	NO	YES	YES	YES	YES	NA	YES	NA	YES	NA	YES	NO	NO	YES	WELL	YES	NO	NO
FOXBOROUGH	YES																	
FRAMINGHAM	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	YES			YES	VERY	YES	YES	
FRANKLIN	NO	YES	YES	NO*	SEMI	SEMI	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
FREETOWN	NO																	

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GARDNER	YES	SEMI	YES	YES	SOME	YES	NA	NA	NO		NO	NO	NO	YES	WELL	YES	YES	YES
GAY HEAD	NO	SEMI	NO	SEMI	NA	NA	YES	NA	SEMI	NO	NO	NO	NO	YES	VERY	YES	YES	NA
GEORGETOWN	NO																	
GILL	NO	SEMI*	SOME	NO*	YES	NA	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	NO	NA
GLOUCESTER	NO	YES	YES	YES	YES	YES	NA	NA	YES	NA	NO	YES	NO	YES	VERY	YES	YES	YES
GOSHEN	NO	NO	NO	NA	NO	NA	NO	NO	NO	YES	NO	NO	NO	NO	NA	NO	NO	NO
GOSNOLD	NO	NO	NO	NA	SEMI	NA	NO	NO	SEMI	NA	NO	NA	NA	NA	NA	YES	NA	NA
GRAFTON	YES	YES	SOME	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES	WELL	YES	YES	NO
GRANBY	NO																	
GRANVILLE	NO	NO*	NO	NO*	NO*	NA	NO	YES	NO	YES	NO	NO	NO	NO	NA			NA
GREAT BARRINGTON	YES																	
GREENFIELD	NO																	
GROTON	YES																	
GROVELAND	NO	YES	YES	YES	YES	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	YES
HADLEY	NO	NO	NO	NO	NO	SEMI	YES	NA	NO	YES	YES	NO	NO	YES		SOME	YES	NO
HALIFAX	NO	YES	SEMI	YES	YES	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
HAMILTON	YES	NO*	SEMI	NO	SOME	SEMI*	YES	NA	NO	NO	NO	YES	YES	NO	NA	YES	NO	NO
HAMPDEN	NO	SEMI	NO	NO	YES	YES	YES	NA	NO	YES	NO					YES	YES	
HANCOCK	NO	NO	NO	NO	YES	NA	YES	NA	NO	NO	NO	NO	NO	NO	NA	NO	NO	NO
HANOVER	NO	SEMI	SEMI	YES	SOME	SEMI	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NA
HANSON	NO	SEMI	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	YES
HARDWICK	NO	NO	NO	NO	SOME	NA	NO		NO	NA	NO	NO	NO	NO	NA	YES	YES	NO
HARVARD	NO	NO*	YES	NO*	SOME	YES	NO	NO	NO	YES	NO	YES	YES	YES	VERY	YES	YES	NA
HARWICH	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	YES	YES	NO		NA	YES	YES	YES
HATFIELD	NO	SEMI	NO	SEMI	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	NO	NO
HAVERHILL	NO																	
HAWLEY	NO	SEMI	NA	SEMI	YES	SEMI	YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	YES	NA
HEATH	NO	YES	YES	NA	NO	NA	NO	NO	YES	NA	NO	NO	NO	NO	NA	YES	NO	YES
HINGHAM	YES	SEMI	SEMI	NO	SOME	SEMI	YES	NA	NO	NO	NO	NO	YES	YES	WELL	YES	NO	NO
HINSDALE	NO																	
HOLBROOK	YES	NO	YES	YES	YES	YES	YES	NO	NO	NO	NO	NO	YES	YES	VERY	YES	NO	YES
HOLDEN	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
HOLLAND	NO	YES	SEMI	NO	YES	NA	YES	NA	YES	NA	NO	NO	NO	YES	WELL	YES	YES	NA
HOLLISTON	NO	SEMI	YES	NO	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	NO	NO	YES

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HOLYOKE	YES	SEMI	YES	YES	NO	NA	NA	NA	YES	NA	NO			YES	WELL	NO	YES	NO
HOPEDALE	YES	NO*	NO	YES	SOME	YES	YES	NA	YES	NA	NO	NO	YES	YES	VERY	NO	NO	YES
HOPKINTON	NO	YES		YES	SOME	SEMI	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
HUBBARDSTON	NO	YES	NO	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	NA	YES	NO
HUDSON	NO	YES	SEMI	YES	YES	YES	YES	NA	YES	NA	NO	YES	NO	YES	VERY	YES	YES	YES
HULL	YES	SEMI	SEMI	YES	SOME	YES	YES	NA	YES	NA	NO	NO	NO	YES	NO	YES	YES	YES
HUNTINGTON	NO																	
IPSWICH	NO	YES	NO	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES	VERY	YES	YES	YES
KINGSTON	YES	NO	SEMI	YES	SOME	SEMI	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	NO	YES
LAKEVILLE	NO	NO	NO	YES	YES	YES	YES	NA	NO	YES	YES	NO	NO	YES	VERY	YES	YES	NO
LANCASTER	NO	SEMI	SOME	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NA
LANESBOROUGH	NO																	
LAWRENCE	YES	SEMI	SOME	NO	SOME	YES	NA	NA	SEMI	NA	NO	NO	NO		NA	YES	YES	
LEE	NO	SEMI*	YES	NO*	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	WELL	YES	YES	YES
LEICESTER	NO																	
LENOX	YES																	
LEOMINSTER	NO	SEMI	SEMI	SEMI	SOME	SOME	NA	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	YES
LEVERETT	NO																	
LEXINGTON	YES	SEMI	SOME	NO		SEMI*	YES	NA	SEMI		NO	YES	NO	YES	VERY	YES	YES	YES
LEYDEN	NO	YES	NO	NA	SOME	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	NO	NO
LINCOLN	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	NO	NA	YES	NO	YES
LITTLETON	NO	NO	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
LONGMEADOW	NO	NO	NO*	YES	SOME	SOME	YES	NA	NO	YES	YES	YES	NO	YES		YES	YES	
LOWELL	YES																	
LUDLOW	YES	YES	NO*	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
LUNENBURG	NO	NO*	YES	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	YES	VERY	YES	NO	NA
LYNN	NO																	
LYNNFIELD	NO																	
MALDEN	YES	SEMI	SOME*	YES	SOME	YES	NA	NA	SEMI	YES	NO	YES	YES	YES	WELL	YES	YES	YES
MANCHESTER	NO	SEMI	NO	SEMI	YES	YES	YES	NA	NO	NO	NO	NO	NO	YES	VERY	YES	NO	YES
MANSFIELD	NO																	
MARBLEHEAD	YES	NO*	YES	YES	YES	YES	YES	NA	NO	YES	NO	YES	NO	YES	VERY	YES	NO	NO
MARION	NO																	
MARLBOROUGH	NO	SEMI*	SEMI	SEMI*	YES	SEMI	NA	NA	SEMI	YES	NO	YES	NO	YES	VERY	SOME	YES	YES

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MARSHFIELD	NO	SEMI	YES	YES	SEMI	YES	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	YES	NO
MASHPEE	YES																	
MATTAPOISETT	NO	YES	NO	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
MAYNARD	NO	SEMI	SEMI	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	YES	VERY	YES	YES	YES
MEDFIELD	NO																	
MEDFORD	NO																	
MEDWAY	NO																	
MELROSE	NO																	
MENDON	NO																	
MERRIMAC	NO																	
METHUEN	YES	SEMI	YES	YES	SOME	YES	YES	NA	YES	NA	NO	YES	YES	YES	WELL	YES	YES	YES
MIDDLEBOROUGH	YES	YES	NO*	YES	YES	YES	YES	NA	YES	NA	YES	YES	YES	YES	VERY		YES	YES
MIDDLEFIELD	NO	YES	YES	YES	NA	NA	YES	NA	YES	NA	NO			NO	NA	YES		
MIDDLETON	NO																	
MILFORD	YES	YES	YES	NO	YES	SEMI	YES	NA	YES	NA	NO	YES	NO	YES	NOT	YES	YES	NO
MILLBURY	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	YES	YES	YES	VERY		YES	YES
MILLIS	YES	SEMI	SEMI	SEMI	YES	YES	YES	NA	NO	YES	NO	NO	NO	YES		YES	YES	NO
MILLVILLE	NO	YES	YES	YES	NO	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
MILTON	YES	YES	YES	YES	SOME	SEMI	YES	NA	YES	NA	NO	YES	YES	YES	WELL	YES	YES	YES
MONROE	NO																	
MONSON	NO																	
MONTAGUE	NO	SEMI	SOME	SEMI	SOME	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
MONTEREY	NO																	
MONTGOMERY	NO	YES	SOME	NA	NA	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	NA	NA
MOUNT WASHINGTON	NO	YES	NO	NA	NA	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA		NA	NA
NAHANT	YES	YES	NO*	NO	SEMI	NA	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	NA
NANTUCKET	YES	SEMI	NO	SEMI	SEMI	SEMI	YES	NA	YES	NA	YES	YES	YES	YES	VERY	NO	YES	YES
NATICK	YES	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	SOME	YES
NEEDHAM	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	YES	YES	YES	YES	VERY	YES	YES	YES
NEW ASHFORD	NO																	
NEW BEDFORD	YES																	
NEW BRAINTREE	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
NEW MARLBOROUGH	NO	YES	NO	NA	YES	YES	YES	NA	YES	NA	NO	NO	NO	NA	NA		YES	NA
NEW SALEM	NO																	

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NEWBURY	NO																	
NEWBURYPORT	NO	YES	YES	NO	SOME	YES	NA	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
NEWTON	YES																	
NORFOLK	YES	NO	YES	YES	YES	YES	YES	NA	NO		NO	YES	YES	YES	VERY	YES	NO	YES
NORTH ADAMS	YES																	
NORTH ANDOVER	YES																	
NORTH ATTLEBORO	YES	YES	SOME	NO	SOME	YES	YES	NA	YES	NA	NO	YES	YES	YES	WELL	YES	YES	YES
NORTH BROOKFIELD	NO	NO	NO	NO	YES	YES	YES	NA	NO	YES	NO	NO	NO	NO	NA	YES	YES	NO
NORTH READING	NO	YES	NO	NO	SOME	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	NO
NORTHAMPTON	YES	SEMI	SOME	YES	SOME	YES	NA	NA	YES	NA	YES	YES	NO	YES		YES	YES	YES
NORTHBOROUGH	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	WELL		YES	
NORTHBRIDGE	NO	NO	NO	NO	YES	YES	YES	NA	NO	NO	NO	NO	NO	YES	VERY	YES	NO	NO
NORTHFIELD	NO	SEMI	NO	NO	YES	YES	NO	YES	NO	YES	NO	NO	NO	NO	NA	YES	YES	NO
NORTON	YES	SEMI	NO	SEMI	SOME	YES	YES	NA	NO	YES	NO	NO	NO	YES	WELL	YES	YES	NA
NORWELL	YES																	
NORWOOD	YES	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	YES	YES	VERY	YES	YES	YES
OAK BLUFFS	NO																	
OAKHAM	NO	SEMI		YES	YES	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
ORANGE	NO	SEMI	NO	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES		YES	YES	YES
ORLEANS	YES	YES	YES	YES	SOME	NA	YES	NA	YES	NA	YES	NO	NO	YES	VERY	YES	YES	YES
OTIS	NO																	
OXFORD	NO	SEMI	NO	YES	YES	YES	YES	NA	NO	YES	NO	YES	YES	NO	WELL	YES	YES	NO
PALMER	NO																	
PAXTON	NO	SEMI	YES	SEMI	YES	YES	YES	NA	SEMI	YES	YES	NO	NO	YES	VERY	YES	YES	YES
PEABODY	YES	SEMI	SEMI	YES	SOME	YES	NA	NA	YES	NA	NO	YES		NO	NA	YES	YES	NO
PELHAM	NO	SEMI	YES	YES	YES	YES	NO	YES	SEMI	NA	NO	NO	YES	NO	NA	YES	YES	NA
PEMBROKE	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	WELL	YES	YES	NO
PEPPERELL	NO	YES	YES	YES	SOME	YES	YES	NA	YES	NA	NO	YES	YES	NO	NA	YES	YES	YES
PERU	NO	SEMI	NO*	NA	NA	NA	YES	NA	SEMI	NA	NO	NO	NO	NO	NA	YES	NO	NA
PETERSHAM	NO	SEMI	NA	NO	NO	NA	NO											
PHILLIPSTON	NO	YES	NO	YES	YES		YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	NO	
PITTSFIELD	YES																	
PLAINFIELD	NO	SEMI	NO	NA	NA	NA	NO	YES	NO	YES	NO	NA	NO	NO	NA	YES	YES	NA
PLAINVILLE	NO	SEMI	YES	NO	YES	NA	YES	NA	YES	NA	NO	NO	NO	YES	WELL	NO	NO	YES

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PLYMOUTH	YES	SEMI	YES	SEMI	SOME	SEMI	YES	NA	YES	NA	YES*	YES*	YES	YES	WELL	YES	YES	YES
PLYMPTON	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	WELL	YES	NO	NA
PRINCETON	NO																	
PROVINCETOWN	NO	NO	YES	YES	NO	YES	NO	NO	NO	NO	NO	YES	NO	YES	WELL		YES	YES
QUINCY	YES																	
RANDOLPH	YES																	
RAYNHAM	NO	YES		YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	NA	NO	NO
READING	NO	NO*	YES	YES	SOME	YES	YES	NA	NO	YES	NO	YES	NO	YES	VERY	YES	NO	YES
REHOBOTH	NO	YES	NO*	YES	SOME	YES	YES	NA	YES	NA	NO	NO	NO	YES		YES	YES	NA
REVERE	YES	SEMI*	SOME*	NO*	SOME	YES	NA	NA	SEMI	YES	YES	YES	YES	YES	WELL	YES	NO	YES
RICHMOND	NO	SEMI	NO	NA	SEMI	NA	YES	NA	SEMI	YES	NO	NO	NO	NO	NA	YES	NO	NA
ROCHESTER	YES	SEMI	YES	NO	SEMI	YES	YES	NA	SEMI	YES	NO	NO	NO	YES	VERY	YES	YES	NA
ROCKLAND	YES	YES	NO	NO	YES	YES	YES	NA	YES	NA	NO	YES	NO	YES	WELL	YES	SOME	NO
ROCKPORT	NO	NO	SEMI	SEMI	NO	SOME	NO	NO	NO	NO	NO	NO	NO	YES	VERY	YES	YES	YES
ROWE	NO	YES	YES	YES	YES	NA	YES	NA	YES	NA	NO	NO	NO	YES	WELL	YES	NO	NO
ROWLEY	YES																	
ROYALSTON	NO	NO	NO	NO	NO	NA	NO	NO	SEMI	NR	NO	NO	NO	NO	NA	YES	YES	NO
RUSSELL	NO																	
RUTLAND	NO	YES	YES	NO	SOME	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	SOME
SALEM	YES	YES	YES	NO	SEMI	YES	NA	NA	YES	NA	NO	YES	NO	YES	WELL	YES	YES	YES
SALISBURY	NO	YES	YES	YES	SOME	YES	NO	YES	YES	NA	NO	NO	NO	YES	VERY	YES	NO	NO
SANDISFIELD	NO	SEMI	YES	NA	NO	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
SANDWICH	NO																	
SAUGUS	YES	YES*	SEMI*	NO	SOME	YES	YES	NA	YES	NA	NO	YES	NO	YES	WELL	YES	SOME	YES
SAVOY	NO																	
SCITUATE	YES	SEMI	YES	NO	YES	SEMI	YES	NA	SEMI		NO	NO	YES	YES	WELL	YES	YES	YES
SEEKONK	NO	YES	YES	YES	SOME	SEMI	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
SHARON	NO	SEMI	YES	YES	SEMI	SEMI	YES	NA	NO	YES	YES	YES	YES	YES	WELL	YES	YES	YES
SHEFFIELD	NO	NO*	NO	NO	NO	YES	YES	NA	NO	NO	NO	NO	NO	NO	NA	YES	NO	NA
SHELBURNE	YES	NO*	NO	NO*	YES	YES	YES	NA	NO	YES	NO	NO	NA	NO	NA	YES	YES	YES
SHERBORN	NO	YES	YES	YES	YES	YES		NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO
SHIRLEY	NO																	
SHREWSBURY	NO																	
SHUTESBURY	NO																	

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SOMERSET	YES	SEMI	YES	SEMI	SOME	SOME	YES	NA	SEMI		YES	NO	NO	YES	WELL	YES	YES	YES
SOMERVILLE	YES	SEMI	SOME	YES	SOME	YES	NA	NA	YES	NA	NO	YES	NO	YES	WELL	YES	YES	YES
SOUTH HADLEY	YES	NO*	SOME	NO	YES	YES	NO	YES	NO	YES	NO	YES	YES	YES	VERY	YES	YES	YES
SOUTHAMPTON	NO	YES	NO	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	YES
SOUTHBOROUGH	NO	SEMI	YES	NO	SOME	YES	NO	YES	SEMI	YES	NO	NO	NO	YES	WELL	YES	NO	YES
SOUTHBRIDGE	NO	NO*	SEMI	SEMI	SOME	YES	NA	NA	NO	YES	NO	NO	NO	YES	VERY	YES	YES	YES
SOUTHWICK	NO	SEMI	NO	YES	SOME	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	YES	NO
SPENCER	NO	YES	NO	YES	SOME	NO	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
SPRINGFIELD	YES																	
STERLING	NO	YES	NO*	YES	YES	NA	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
STOCKBRIDGE	NO	SEMI	YES	SEMI	SEMI	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
STONEHAM	YES																	
STOUGHTON	NO																	
STOW	NO																	
STURBRIDGE	NO	YES	YES	NO*	YES	YES	YES	NA	YES	NA	NO			YES	VERY	YES	YES	YES
SUDBURY	NO	SEMI	SEMI	YES	SOME	YES	YES	NA	NO	NO	NO	NO	NO	YES	WELL	YES	YES	NO
SUNDERLAND	NO	NO	NO	NO	NO*	NA	NO		NO		NO	NO		NO	NA	NR	NO	NO
SUTTON	NO																	
SWAMPSCOTT	NO																	
SWANSEA	NO																	
TAUNTON	YES																	
TEMPLETON	NO	SEMI	NO	NO	SEMI	YES	YES	NA	SEMI	YES	NO	NO	YES	YES	WELL	YES	YES	YES
TEWKSBURY	YES																	
TISBURY	NO	SEMI	SEMI	YES	YES	YES	YES	NA	SEMI		NO	YES	NO	YES	VERY	YES		YES
TOLLAND	NO	YES	SEMI	SEMI	NA	NA	YES	NA	YES	NA	NO	NO	NO	NO	NA	NO	NO	NO
TOPSFIELD	NO																	
TOWNSEND	NO	SEMI	NO	NO*	NO*	YES	YES	NA	NO	YES	NO	YES	NO	NO	NA	YES	YES	NO
TRURO	YES																	
TYNGSBOROUGH	NO	NO	NO	YES	SOME	NO	NO	NO	NO		NO	NO	NO	NO	NA	YES	NO	NO
TYRINGHAM	NO	SEMI	SEMI	NA	NA	NA	NO	YES	SEMI	YES	NO	NO	NO	NA	NA	NO	NO	NA
UPTON	NO	SEMI	NO	NO	YES	YES	YES	NA	SEMI		NO	NO	NO	NO	NA	YES	YES	NO
UXBRIDGE	NO	NO	NO	NO	NO*	NO*	NO		NO		NO	YES	YES	YES	VERY		YES	NO
WAKEFIELD	YES	NO	YES	SEMI	SOME	YES	YES	NA	NO	YES	NO	YES	NO	YES	VERY	YES	NO	YES
WALES	NO	YES	SEMI	NO	YES	NA	YES	NA	YES	NA	YES	NO	NO	YES	VERY	YES	YES	NO

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WALPOLE	YES	YES	SEMI*	YES	SOME	YES	YES	NA	YES	NA	NO	YES	NO	YES	VERY	YES	NO	YES
WALTHAM	YES	YES	SOME	NO*	SOME	SOME	NA	NA	YES	NA	NO	YES	YES	YES	VERY	YES	YES	YES
WARE	NO	YES		YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY		YES	YES
WAREHAM	YES																	
WARREN	NO	NO	NO	NO	YES	YES	NO	YES	NO	YES	NO	NO	NO	NO	NA	YES	YES	NO
WARWICK	NO	SEMI	NO	NO	YES	NA	NO	YES	NO	YES	NO	NO	NO	NO	NA	YES	YES	NO
WASHINGTON	NO	YES	NA	YES	NA	NA	YES	NA	YES	NA	NO	NO		NO	NA		NO	NO
WATERTOWN	YES	SEMI	SEMI	YES			NA	NA	NO	YES	NO	NO	NO	YES	VERY	YES	YES	YES
WAYLAND	NO	YES	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
WEBSTER	NO	SEMI	YES	YES	YES	YES	YES	NA	NO	YES	NO	NO	NO	YES	VERY	YES	NO	NO
WELLESLEY	YES	YES	YES	SEMI	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	NO	YES
WELLFLEET	YES	NO	NO*	YES	YES	YES	YES	NA	NO	NO	NO			YES	WELL	YES	YES	NA
WENDELL	NO																	
WENHAM	YES	SEMI	YES	YES	YES	YES	YES	NA	NO	YES	YES	YES	YES	YES	WELL	YES	NO	NO
WEST BOYLSTON	NO	YES	NO	YES	YES	SEMI	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	NO
WEST BRIDGEWATER	NO	SEMI	YES	YES	YES	YES	YES	NA	SEMI		NO	NO	YES	YES	VERY	YES	YES	NO
WEST BROOKFIELD	YES																	
WEST NEWBURY	NO	NO	YES	SEMI	YES	YES	NO	YES	YES	NA	NO	NO	NO	NO	NA	YES	NO	NA
WEST SPRINGFIELD	YES																	
WEST STOCKBRIDGE	NO	SEMI	NO	NO	YES	YES	YES	NA	SEMI	YES	YES	NO	NO	NO	NA	YES	YES	YES
WEST TISBURY	NO	YES	NO	NO	YES	YES	YES	NA	YES	NA	YES	NO	NO	NO	NA	YES	NO	NO
WESTBOROUGH	NO	SEMI	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
WESTFIELD	NO																	
WESTFORD	NO	SEMI	YES	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	YES	VERY	YES	YES	YES
WESTHAMPTON	NO																	
WESTMINSTER	NO																	
WESTON	NO																	
WESTPORT	YES	NO*	YES	YES	SEMI*	SEMI	YES	NA	NO	YES	YES	YES	YES	YES	WELL	YES	YES	NA
WESTWOOD	YES	SEMI	NO*	YES	SOME	SEMI	YES	NA	NO	YES	NO	NO	NO	YES	WELL	YES	YES	NO
WEYMOUTH	YES																	
WHATELY	NO	SEMI	NO	NA	NO	NA	NO	NO	YES	NA	NO	NO	NO	NO	NA	YES	NO	NA
WHITMAN	YES																	
WILBRAHAM	NO																	
WILLIAMSBURG	NO	SEMI	NO	YES	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NO

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WILLIAMSTOWN	YES																	
WILMINGTON	YES	SEMI	SEMI	SEMI	SEMI	SEMI	YES	NA	SEMI		YES	YES	YES	YES	VERY	YES	YES	YES
WINCHENDON	NO	YES	NO	YES	SOME	SEMI	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	YES
WINCHESTER	NO	YES	YES	YES	SOME	YES	YES	NA	YES	NA	NO	YES	YES	NO	NA	YES	NO	YES
WINDSOR	NO	NO*	SEMI	YES	SEMI	NA	NO	YES	YES	NA	NO	NO	NO	YES	VERY	YES	NO	NA
WINTHROP	YES	SEMI	NO	SEMI	NO	YES	NO	NO	YES	NA	NO	NO	NO	YES	WELL	YES	NO	YES
WOBURN	NO	SEMI	YES	SEMI*	YES	SEMI	NA	NA	NO	YES	NO	YES	YES	YES	VERY	YES	YES	YES
WORCESTER	YES	SEMI	YES	YES	SOME	YES	NA	NA	YES	NA	YES	YES	NO	YES	WELL	YES	YES	YES
WORTHINGTON	NO	YES	SEMI	NA	YES	YES	YES	NA	YES	NA	NO	NO	NO	NO	NA	YES	YES	NA
WRENTHAM	NO																	
YARMOUTH	YES	YES	SOME	YES	SOME	YES	YES	NA	YES	NA	YES	YES	YES	NO	NA	YES	YES	YES

Notes of explanation:

SEMI — The building is partially accessible, e.g., The first floor can be reached by someone in a wheelchair but not the second floor.

* — Access improvements are being planned for these facilities.

SOME — In communities where there is more than one building (3 libraries or 5 elementary schools), at least one is accessible.

NA — Not Applicable, e.g. no library in town, no curbs for curb cuts.

BLANK (Nothing in the space) No response on the survey form or no survey.

TDD — Telecommunication Device for the Deaf, allows people who are deaf to communicate via the telephone.

** The question was the following: "Do either of these meetings provide sign language interpreters for the deaf or assistive listening devices for the hard of hearing upon request?" Many who responded 'no' indicated that they had never had requests and weren't sure what their response would be if they did receive a request.